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Al's Moving and Storage
120 Fulton Street
White Plains, New York 10606

Dear Al:

As you know, we engaged your company for our temporary move from Armonk to Pound Ridge on July 29, 2008. As most everyone knows, moving is one of the most dreaded events in one's life. This time your company made it as painless as I could ever imagine. The moving team were consummate professionals in both their demeanor and work ethic. They arrived on time, quickly surveyed the office and began the move. They were as careful with every piece of furniture and equipment as I would be myself resulting in no damage to anything. They wrapped everything for protection including computers and a water cooler that was moved with the 5 gallon bottle of water on it. Anything that needed to be dismantled was done so with the utmost care and all accessories (screws, shelving pins etc.) were taped to the inside of the piece or given to me for safekeeping. Their speed was remarkable and stemmed from not rushing, but possessing the knowledge of what should be done and in what order together with perfect coordination amongst the five men. Particular credit should go to your Foreman.

At the other end of the move the men were extremely attentive to exactly where I wanted every piece of furniture and equipment. They even lined up the file cabinets for me in a perfect line.

Russell B. Frascella

Needless to say, I was totally satisfied with all aspects of the move. I will not only be recommending you to anyone in need of your services but want you to feel free to use this letter as a referral to any potential customers. You may also have them contact me directly.

Again, it was a pleasure doing business with you. Thank you.

Sincerely,

A handwritten signature in cursive script, reading "Russell B. Frascella". The signature is written in black ink and is positioned to the right of the word "Sincerely,". The signature is enclosed in a thin black oval border.

Russell B. Frascella CPA

RBF:bef